

SOME ENERGY SAVING TIPS



- Switch off lights in empty rooms
- Close curtains when it gets dark, to keep the heat in
- Turn electrical appliances off when not in use - do not leave them on standby
- Do not place furniture in front of radiators/heaters
- Set thermostats correctly – room thermostats between 18-21°C (23°C if there are elderly or very young people in the property). Hot water thermostats at around 60-65°C
- Wait until you have a full load before using your washing machine and use a lower washing temperature (30° or 40° C)
- Only fill the kettle with as much water as you need
- Cook with lids on pans and match the size of the ring to the size of the saucepan
- Whenever possible, dry clothes outside for free; instead of using a tumble dryer
- Where possible use a shower instead of a bath

CONTACT INFORMATION

Financial Inclusion Project Borders

Telephone - 0300 303 9696

Email - info@fipb.org.uk

Change Works - providing a free service to inform and enable householders, so people can live in affordable warm homes

Telephone - 0131 555 4010

Website - www.changeworks.org.uk

Charitable Trusts

Most utility companies have their own charitable trusts. Applications for assistance with fuel debt and other needs can be made via their websites or via Charis Grants (01733 421060)

The British Gas Energy Trust

Online applications - www.britishgasenergytrust.org.uk

Paper applications - FREEPOST BRITISH GAS ENERGY TRUST

EDF Energy Trust

Online applications - www.edfenergytrust.org.uk

Paper applications- FREEPOST EDF ENERGY TRUST

E.ON Energy Fund

Online applications - www.eonenergyfund.com

Paper applications - FREEPOST E.ON ENERGY FUND

Scottish Power Hardship Fund

Online applications - www.sedhardship.fund

Paper applications -

SED, Brunswick House, 51 Wilson Street, Glasgow, G1 1UZ

NPower Energy Fund

Online applications - www.npowerenergyfund.com

Warm Home Discount Scheme

Applications for this scheme are made directly to your supplier. Please be aware - if you change supplier you could lose your warm home discount

Contact us for more information

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KNOW YOUR ENERGY



Financial Inclusion Project Borders (FIPB), a free and confidential money advice service.



Brought to you by Berwickshire Housing Association (BHA) in partnership with Scottish Borders Housing Association (SBHA) and Waverley Housing Association.

WE CAN HELP



If you struggle with the cost of keeping your home warm, dry and comfortable or are worried about your electricity and gas costs, we can help.

We give free confidential and impartial advice to help our tenants save money on their utility bills.

We can also help you save money on your heating and electricity costs, apply for grants and advise you on how to keep your home warm and dry.

Our Services Include FREE:-

- Pre-arranged home visits or office appointments
- Advice on combatting dampness and condensation
- Getting the most out of your heating and hot water system
- Assist with meter readings
- Help to understand your gas and electricity bills
- Help to resolve gas and electricity billing problems
- Representation to your gas or electricity company to discuss payment plan options when money is due
- Help to check to see if you are on the correct tariff including changing meters and if you would be better off with another supplier
- Help to make applications for grants from energy companies

HOUSING ASSOCIATION HEATING TYPES



Below are the main heating types typically used by ALL 3 local Housing Associations:-

1. **Gas Combi Boilers**
2. **Electric Night Storage Heaters** - Tariff should be Economy 7; the heaters receive a boost between **00.30 and 7.30****
3. **Solid Fuel Heating** (BHA/SBHA)
4. **Panel Heaters** - Tariff should be Economy 10. The operating times for the more efficient Economy 10 tariff are between **04.30 and 07.30**. Then **13.30 and 16.30** and finally **20.30 and 00.30****

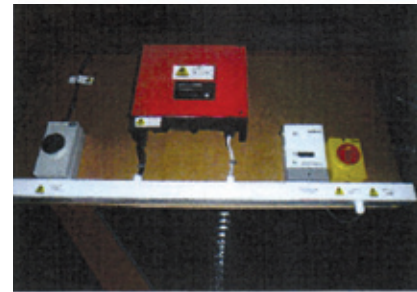
**** Use of heating outwith these times will be charged at your supplier's standard domestic rate.**

- It is suggested that regular checks are made to ensure the meter clocks have been set correctly for the cheaper energy times.

5. **Open Coal Fires** - still in operation in a few properties now. Over time, these should be replaced with more efficient heating.
6. **Electric Wet** - (BHA/Waverley Housing)
7. **Air Source Heat Pumps** (BHA/SBHA)
8. **Quantum Electric Storage Heaters** (BHA/SBHA)

SHBA panel heaters are not on the Economy 10 Tariff

SOLAR (PV) PANELS



Solar panels work during daylight hours and more effectively during sunny periods. They positively utilise the power being generated during this time. There is no storage facility within the properties; so any electricity generated, but not used, will be lost.

The electricity generated may not be sufficient to cover the cost of certain things e.g. doing all of your washing or boiling your kettle. It acts like a dripping tap to reduce the overall cost of what is being used within the property.

If you would like an instruction brochure on how your particular type of heating works; please contact your Housing Officer or your local Technical Services/Maintenance Departments.

Waverley Housing tenants should contact Dalex.